

**JOINT CHAIRS' REPORT  
REGULAR ON-SITE SURVEY  
University of Toronto**

**April 7 to 12, 2013**

This response to the Joint Chairs' Report has been prepared following review by the University of Toronto postgraduate medical education office executive, residency program directors and the vice-presidents of education for the health facilities visited during the April 2013 onsite review.

|                                     |                                                                     |
|-------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/>            | There are no errors in the report.                                  |
| <input checked="" type="checkbox"/> | The following errors were noted in the report and are listed below. |

*(When listing errors, please refer to specific page and section of the report)*

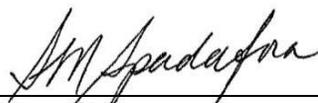
| # | Page | Section | Comment                                                                                                                                                                                                                                                                                                                                                           |
|---|------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | 2    | I i     | "...Ms. Loretta Muharuma..."<br><br>Correction:<br>Ms. Loreta Muharuma"                                                                                                                                                                                                                                                                                           |
| 2 | 3    | I iii   | "...program report cards and revised resident reporting..."<br><br>Correction:<br>"...program reports and revised resident reporting..."                                                                                                                                                                                                                          |
| 3 | 3    | I iii   | "There is inconsistent use by programs of the available toggle function..."<br><br>Correction:<br>"There is inconsistent use by programs of the available setting..."                                                                                                                                                                                             |
| 4 | 4    | I iii   | "...and compensation for all community based faculty preceptors."<br><br>Correction:<br>"...and compensation for all community based faculty preceptors with a faculty appointment."                                                                                                                                                                              |
| 5 | 5    | II i    | "Dr. Salvatore Spadafora was appointed Vice Dean, Postgraduate Medical Education, in July 2010..."<br><br>Correction:<br>Dr. Salvatore Spadafora was appointed Vice Dean, Postgraduate Medical Education, in February 2010.                                                                                                                                       |
| 6 | 5    | II i    | "...from each of the 27 affiliated sites of the Toronto Academic Health Sciences Network (TAHSN)."<br><br>Correction:<br>The 27 affiliated sites of the University of Toronto affiliates.                                                                                                                                                                         |
| 7 | 5    | II ii   | "The Postgraduate Medical Education Advisory Committee (PGMEAC) and/or its subcommittees are responsible for development and review of all aspects of residency education."<br><br>Correction:<br>The Postgraduate Medical Education Advisory Committee (PGMEAC) and/or its subcommittees are responsible for developing policy and is advisory to the Vice Dean. |
| 8 | 5    | II ii   | "The committee consists of 14 program directors, 4 residents elected by PAIRO, and 5 hospital representatives appointed by the Hospital University                                                                                                                                                                                                                |

| #  | Page | Section  | Comment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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|    |      |          | <p><i>Education Committee."</i></p> <p>Correction:<br/>The PGMEAC committee consists of 14 program directors, 4 residents elected by PARO, 5 hospital representatives appointed by the Hospital University Education Committee (HUEC). Other members include the Associate Dean PGME, Associate Dean Equity and Professionalism, Vice Dean UGME, Director UGME Clerkships, a representative from the College of Physicians and Surgeons of Ontario (CPSO), and the Directors of Postgraduate Programs in Medicine, Pediatrics, and Surgery.</p> |
| 9  | 6    | II iii c | <p><i>"There have been no appeals related to their work since the previous survey and very few dismissals."</i></p> <p>Correction:<br/>There have been no appeals related to their work since the previous survey and no dismissals.</p>                                                                                                                                                                                                                                                                                                        |
| 10 | 6    | II iii e | <p><i>"A particular strength is the Red Button found on all web pages that opens up specific instructions to residents on accessing needed help."</i></p> <p>Correction:<br/><i>"A particular strength is the Red Button found on all Family Medicine web pages that opens up specific instructions to residents on accessing needed help."</i></p>                                                                                                                                                                                             |
| 11 | 6    | II iii f | <p><i>"There is a well-articulated policy on resident supervision, including resident supervision..."</i></p> <p>Correction:<br/><i>"There is a well-articulated policy on resident supervision, including residents as supervisors..."</i></p>                                                                                                                                                                                                                                                                                                 |
| 12 | 7    | II iv    | <p><i>"Finally, the IRC did not appear to have detected some systemic issues such as inconsistent support for program directors and the problems with PGCorEd noted above."</i></p> <p>Comment:<br/>The IRC did detect these issues in the context of program reviews and these themes were brought to department chairs by the Vice Dean and Associate Dean for further action.</p>                                                                                                                                                            |
| 13 | 9    | III      | <p><i>"...the Vice Dean, Dr. Spadafora, and the Wilson Institute of which he is a scholar and past Director."</i></p> <p>Correction:<br/>The Wilson Centre is an Extradepartmental Unit, with the status of "Centre".</p>                                                                                                                                                                                                                                                                                                                       |
| 14 | 10   | III      | <p><i>"Proposed fellowships are approved through the Fellowship Education Advisory Committee..."</i></p> <p>Correction: The FEAC provides oversight and guidance to the Vice Dean through PGMEAC on issues pertaining to fellowships in general, but does not have a role in approving proposed fellowships.</p>                                                                                                                                                                                                                                |
| 15 | 10   | III      | <p><i>"The commitment to education is demonstrated in the development of the VP of Medical Education position."</i></p> <p>Correction:<br/><i>"The commitment to education is demonstrated in the development of the VP of Medical Education position, currently filled by Dr. Ivan Silver."</i></p>                                                                                                                                                                                                                                            |
| 16 | 12   | III      | <p><i>"...and the necessity of using a side door that feels unsafe and where snow often remains unshovelled."</i></p>                                                                                                                                                                                                                                                                                                                                                                                                                           |

| #  | Page | Section | Comment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
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|    |      |         | Comment:<br>The entrance on the side of MSH is the main ambulance entrance to the hospital and is well-maintained.                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 17 | 13   | III     | <i>"Residents report receiving highly tailored training with almost no service component."</i><br><br>Comment:<br>There is a strong education through service delivery model at this site. Unnecessary and non-educational service has, however, been minimized.                                                                                                                                                                                                                                                                                           |
| 18 | 13   | III     | <i>"St. Joseph's Hospital"</i><br><br>Correction:<br><i>"St. Joseph's Health Centre"</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 19 | 13   | III     | <i>"St. Joseph's is a community hospital, largely serving marginalized populations."</i><br><br>Correction:<br><i>"St. Joseph's is a community academic hospital, largely serving diverse communities."</i>                                                                                                                                                                                                                                                                                                                                                |
| 20 | 13   | III     | <i>"...with the Director of Interprofessional Education."</i><br><br>Correction:<br><i>"...with the Director of Interprofessional Education &amp; Collaboration."</i>                                                                                                                                                                                                                                                                                                                                                                                      |
| 21 | 13   | III     | <i>"...with a focus on collaborative health education and faculty development."</i><br><br>Correction:<br><i>"...with a focus on collaborative health education, faculty development and research/scholarship."</i>                                                                                                                                                                                                                                                                                                                                        |
| 22 | 13   | III     | <i>"They also noted a paucity of sinks, particularly on the Internal Medicine ward."</i><br><br>Comment:<br>TEGH's organizational infection control approach emphasizes alcohol handwashing over soap and water. There are alcohol handwash dispensers at the entrance to every room and within rooms. A limited number of sinks are present on the wards if hands are soiled and need to be washed with soap and water. At the time of the accreditation visit, there were and still currently are 32 handwash dispensers on each Internal Medicine ward. |
| 23 | 13   | III     | <i>"Scarborough Hospital is a community centre, serving as home base for Family Medicine trainees..."</i><br><br>Correction:<br>Scarborough Hospital is a full service community affiliated teaching hospital, serving as home base for Family Medicine trainees..."                                                                                                                                                                                                                                                                                       |
| 24 | 13   | III     | <i>"There is a focus on Palliative Care, Mental Health and dialysis."</i><br><br>Correction:<br><i>"There is a focus on Palliative Care, Mental Health Chronic Kidney Disease, including dialysis, with specialized services such as vascular, orthopedics, and plastic surgery."</i>                                                                                                                                                                                                                                                                      |
| 25 | 13   | III     | <i>"Although the hospital's mission statement does not refer to education, it was written 5 years ago and a hospital clinical director has recently been appointed with the mandate to accelerate the education mission."</i><br><br>Correction:<br><i>"Although the hospital's mission statement does not refer to education, it was</i>                                                                                                                                                                                                                  |

| #  | Page | Section | Comment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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|    |      |         | written 5 years ago and a hospital working group under the direction of the VP of clinical services has recently been appointed with the mandate to accelerate the education mission to establish a coordinated medical education structure."                                                                                                                                                                                                                                                                                                        |
| 26 | 13   | III     | <p><i>"The individual departmental leads do not meet or fall under any structure within the hospital and would welcome a more structured approach in the future."</i></p> <p>Correction:<br/> "The individual departmental leads do not meet or fall under any structure within the hospital except the Medical Education Leads in the DFCM Post Graduate residency program and would welcome a more structured approach in the future."</p>                                                                                                         |
| 27 | 14   | III     | <p><i>"Trillium Health Partners comprise the Mississauga Campus..."</i></p> <p>Comment/Correction:<br/> Trillium Health Partners (THP) is a separate corporate entity from the Mississauga Academy of Medicine (MAM) on the University of Toronto-Mississauga Campus. THP has three hospital sites - Credit Valley Hospital, Mississauga Hospital and Queensway Health Centre (ambulatory and complex continuing care) as well as partnerships with two Family Medicine Teaching Units (FMTU): Credit Valley FMTU and Trillium-Summerville FMTU.</p> |
| 28 | 14   | III     | <p><i>"Dr. Norman Hill, VP Medical Education..."</i></p> <p>Correction:<br/> Dr. Norman Hill, VP of Medical Education &amp; Medical Administration.</p>                                                                                                                                                                                                                                                                                                                                                                                              |
| 29 | 14   | III     | <p><i>"...expansion of residency to the Mississauga Campus..."</i></p> <p>Correction:<br/> "...expansion of residency at Trillium Health Partners and the FMTUs..."</p>                                                                                                                                                                                                                                                                                                                                                                              |
| 30 | 14   | III     | <p><i>"The Mississauga Academy of Medicine also has undergraduate medical students about to enter clinical training."</i></p> <p>Comment:<br/> Suggest adding: "at Trillium Health Partners"</p>                                                                                                                                                                                                                                                                                                                                                     |
| 31 | 14   | III     | <p><i>"This will result in 27 additional learners..."</i></p> <p>Correction:<br/> "There will be 54 learners entering clerkship this year, in addition to 108 pre-clerks in first and second year. In 2014, full capacity will be reached with 54 students entering fourth year. These learners will be participating in clinical care across all three hospital sites."</p>                                                                                                                                                                         |
| 32 | 14   | III     | <p><i>"The numbers of Royal College trainees will also increase with the result that by 2021 approximately 300 extra learners will be at the Mississauga Campus."</i></p> <p>Correction:<br/> "The numbers of Royal College trainees will also increase with the result that by 2023 approximately 300 full-time equivalent learners will be at Trillium Health Partners."</p>                                                                                                                                                                       |
| 33 | 14   | III     | <p><i>"To date, Mississauga has trained family residents (24/year) and elective residents from other specialties."</i></p> <p>Correction:<br/> Trillium Health Partners, in partnership with the Trillium Summerville and Credit Valley FMTUs, trains approximately 36 Family Medicine residents each year. The hospital also trains elective residents in other specialties.</p>                                                                                                                                                                    |

| #  | Page | Section | Comment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----|------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 34 | 14   | III     | <p><i>"The leadership in Mississauga..."</i></p> <p>Correction:<br/> <i>"The leadership at Trillium Health Partners and the FMTUs feel..."</i></p>                                                                                                                                                                                                                                                                                                                                      |
| 35 | 14   | III     | <p><i>"Trillium Health Partners represents the recent merger of the institutions noted above."</i></p> <p>Correction:<br/> <i>"Trillium Health Partners represents the recent merger of The Credit Valley Hospital and Trillium Health Centre."</i></p>                                                                                                                                                                                                                                 |
| 36 | 14   | III     | <p><i>"With this merger there will be a singular Primary Care Lead..."</i></p> <p>Correction:<br/> The correct term is: Chief of Primary Care' and this individual will have jurisdiction across all sites.</p>                                                                                                                                                                                                                                                                         |
| 37 | 14   | III     | <p><i>"...orientation to the Mississauga campus."</i></p> <p>Correction:<br/> Residents are oriented to Trillium Health Partners and the FMTUs.</p>                                                                                                                                                                                                                                                                                                                                     |
| 38 | 15   | IV      | <p><i>"One exception is the Department of Radiology at Toronto East General, where residents expressed concern that none of the Radiologists have requested a faculty appointment."</i></p> <p>Comment:<br/> The diagnostic imaging department does not currently accept medical learners, and thus there has been no requirement to pursue academic appointments. TEGH will be in discussion with the new chief of diagnostic imaging to discuss taking on learners in the future.</p> |
| 39 | 16   | V iii   | <p><i>"...including opportunities through the PGC or Ed modules..."</i></p> <p>Correction:<br/> This should read, 'PGCorEd'.</p>                                                                                                                                                                                                                                                                                                                                                        |
| 40 | 16   | V vii   | <p><i>"There is a robust presence of fellows at the University of Toronto. A separate Fellowship Advisory Committee is in charge of this stream of learners."</i></p> <p>Correction:<br/> The Fellowship Education Advisory Committee (FEAC) advises the Vice Dean on issues of relevance to fellows in general.</p>                                                                                                                                                                    |



\_\_\_\_\_  
Vice Dean Signature

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August 15, 2013

Date